



FACT SHEET Service Provider Registration

The Healthy Communities Initiative (HCI), under the Australian Government's National Partnership Agreement on Preventive Health, will fund healthy living programs through grants to Local Government Areas (LGAs) focussing on improving poor nutrition, physical inactivity and unhealthy weight.

Service Provider Registration is a component of the Quality Framework for the Healthy Communities Initiative (HCI). The Service Provider Registration process has been designed to promote continuous quality improvement.

Who

Registration is open to any not for profit and for profit organisation, sole provider or local council, providing health lifestyle interventions / programs, including those not funded under Health Community Initiatives.

Why

The Healthy Communities Quality Framework (the HCI Quality Framework) has been developed to support high quality service provision and accountability of program funds. Registration is strongly recommended as the framework is underpinned by a solid risk management approach that recognises the diversity of risk in the physical activity, healthy eating and healthy weight sectors.

Registered Service Providers delivering healthy lifestyle programs can promote information about their registered programs and activities on the Healthy Living Network (HLN) registration portal which is accessed by community members and the referring preventive health workforce.



Healthy Living Network



Quality pathways to healthier communities

How

Service Providers wishing to be recognised under the Framework need register through the Healthy Living Network registration portal www.healthylivingnetwork.com.au. Service Provider Registration process involves self- assessment against criteria for the following eight domains:

- risk and safety
- effectiveness and appropriateness
- consumer and community engagement
- access and equity
- workforce
- organisational capacity
- information management
- continuous improvement

The completed On-line Self Assessment for Service Provider Registration and associated evidence is then submitted to QMS for assessment. Service Providers who demonstrate that they meet the performance criteria will obtain registration.

A range of hyperlinked resources are available within the Service Provider Registration Guide to assist service providers and those that do not meet the performance criteria will receive support from QMS to enable them to plan the necessary improvements to be eligible for registration.

Service Providers that have current accreditation status through another program may not be required to complete all the components of the HCI Quality Framework and should contact QMS.

Service Providers with EQiP accreditation only need to complete four domains, please refer to the Service Provider Registration Guide to view these.

When

In line with the continuous quality improvement approach, registration renewal will be required every two years or sooner if significant amendments (including change to program scope, qualifications required and major changes to approach or content) occur.



For more information call 1300 HLN 000 or email info@healthylivingnetwork.com.au

www.healthylivingnetwork.com.au

Healthy Living *Network*



Quality pathways to healthier communities

Help

Under the 'Resources' tab on the Healthy Living Network you can also find a range of useful material including an instruction sheet for creating a Service Provider registration, the Quality Framework, Service Provider and Program Registration Guides.

For more information regarding Healthy Communities Quality Framework Registration or the Healthy Living Network please contact QMS on **1300 456 000**.



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The Healthy Living Network is a component of the Healthy Communities Initiative funded by the Australian Government, Department of Health and Ageing.